

JE1320R

10/100/1000Mbps Gigabit PCI Adapter Quick Installation Guide

2. How to Install

1. Insert the **Driver CD** into your computer's CD-ROM Drive, click **Install Driver**



2. Follow the **InstallShield Wizard** instructions and then click **Finish**.



3. **Shutdown** your computer and then open your computer's case



4. Insert the PCI Card firmly into an available PCI slot, and then turn **ON** the computer and wait until the Windows desktop appears.



5. Connect a RJ-45 network cable from the computer to an available Ethernet port on your router or switch.



Your installation is now complete.

1. Before You Start



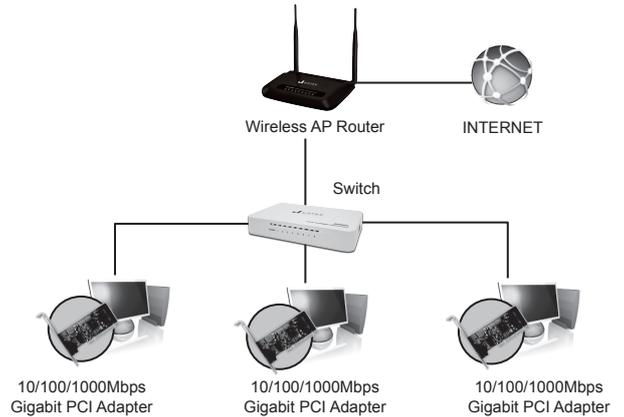
Package Contents

- 10/100/1000Mbps Gigabit PCI Adapter
- Quick Installation Guide
- Software Installation CD

System Requirements

- 32-bit PCI 2.1/2.2 slot
- CD-ROM Drive
- Windows 7/Vista/2003 Server/XP/2000/ME/98
- CAT-5e RJ-45 Ethernet Cable (CAT-5e/CAT-6 recommended)

NETWORK SETUP



Troubleshooting

Q1: Windows is unable to recognize my hardware . What should I do ?

A1: First, verify that your computer meets the system requirements as specified in **Section 1**. Second, go to **Start -> Control Panel -> System -> Hardware-> Device Manager**. In the list of device types, double-click on **Network Adapters**. If you see the device with a yellow question mark or exclamation point next to it, double-click on it, click on **Drivers** and click **Update Drivers**. Follow the Hardware Update Wizard instructions as illustrated in **Section 2**. Third, if the device manager fails to recognize the presence of a new network adapter, verify that the network adapter is firmly seated in the PCI Slot.

Q2: Windows recognizes my new hardware, but I'm unable to connect to my network. What should I do ?

A2: First, verify that the RJ-45 Ethernet Cable is securely connected from your switch or router to your network adapter. Second, verify that the LEDs on your network card are lit. Third, verify that the TCP/IP settings are set to **Obtain an IP address automatically**.

Q3: Why am I only getting a network connection speed of 100Mbps instead of 1000Mbps?

A4: First, check the Ethernet Cable. Make sure you are using CAT-5e or CAT-6 Ethernet Cables. Some CAT-5 cables are not rated to run in Gigabit. Second, check the switch to make sure it is a 1000Mbps switch.