

ESS SuperLink-M Data Fax Modem

ESS 2838 User's Guide

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Software Installation

In order to use the Modem card, you are required to install drivers and proceeding to make an Internet connection. This process requires you to enter in information as promoted by the Microsoft Installation Wizard.

Installation for Windows 98:

After Installing the **ESS Modem** card, you have to turn the power back on.

1. Once you switch on the power, after star-up, the **Add New Hardware Wizard** dialog box will automatically appear when the **ESS Modem** card is detected. Click **Next** button.



2. Insert the **ESS Modem** installation disk into the appropriate system drive.
3. The next promoted dialog box will ask you “**What do you want Windows to do?**” Select the **Search for the best driver for your device (Recommended)** radio button than click **Next** button.



4. The next dialog box will be carried out. Select the **Specify a location** check box. Enter the disk drive of the installation disk path or click the **Browse** button and point to the location of the driver installation files.



5. Click **Next** button.
6. The following confirmation dialog will appear to indicate the **ESS WDM MODEM ENUMERATOR** has been recognized and Windows is ready to install the best driver for this device.



7. Click **Next**.

8. After files have been copied, a dialog box similar to the following will appear:



9. Click **Finish** button.

10. The **Add New Hardware Wizard** dialog box for 'Modem Device' will automatically appear after Windows has finished installing the software.



11. Click **Next** button.

12. You will be asked “**What do you want Windows to do?**”, select **Search for the best driver for your device (Recommended)** radio button than click **Next** button.



13. The next dialog box will be carried out. Select the **Specify a location** check box. After enter the disk drive of the installation disk path or click the **Browse** button and point to the location of the driver installation files.



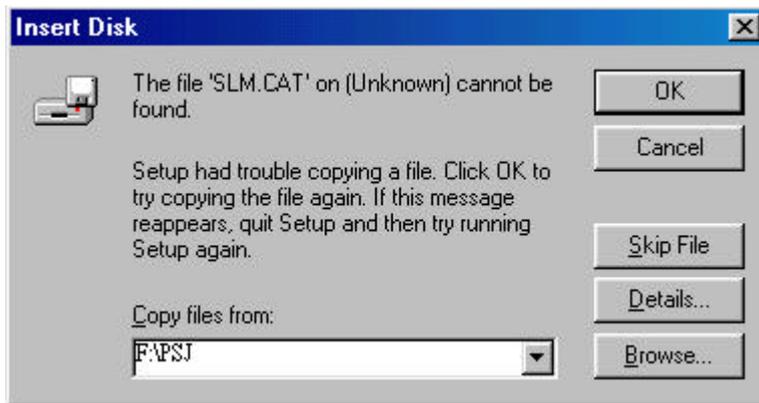
14. Click **Next** button.

15. The following confirmation dialog will appear to indicate the **ESS SuperLink-M Data Fax Modem** has been recognized and Windows is ready to install the best driver for this device.



16. Click **Next** button.

17. Enter the [CD driver letter] and then \category (e.g: F:\PSJ) and click **Ok**.



18. At the end of ESS Modem driver installation, a dialog box similar to the following will appear and display your newly installed **ESS SuperLink-M Data Fax Modem**.



19. Click **Finish** button.

Installation for Windows Me:

After Installing the **ESS Modem** card, you have to turn the power back on.

1. Once you switch on the power, after star-up, the **Add New Hardware Wizard** dialog box will automatic appear when the **ESS Modem** card is detected.
2. Insert the **ESS Modem** installation disk into the appropriate system drive, and select **Specify the location of the driver (Advanced)** radio button than click **Next** button.



3. The next dialog box will be carried out. Select the **Specify a location** check box. You can either enter the disk drive of the installation disk path or click the **Browse** button and point to the location of the driver installation files than click **Next** button.



4. The following confirmation dialog will appear to indicate the **ESS WDM MODEM ENUMERATOR** has been recognized and Windows is ready to install it.



5. Click **Next**.
6. After files have been copied, a dialog box similar to the following will appear:



7. Click **Finish** button.
8. The **Add New Hardware Wizard** dialog box for Modem Device will appear follow on. You will be asked “**What would you like to do?**”, select **Specify the location of the driver (Advanced)** radio button than click **Next** button.



9. The next dialog box will be carried out. Select the **Specify a location** check box. Than you can either enter the disk drive of the installation disk path or click the **Browse** button and point to the location of the driver installation files.



10. Click **Next** button.

11. The following confirmation dialog will appear to indicate the **ESS SuperLink-M Data Fax Modem** has been recognized and Windows is ready to install it.



12. Click **Next** button.

13. At the end of ESS Modem driver installation, a dialog box similar to the following will appear and display your newly installed **ESS SuperLink-M Data Fax Modem**.



14. Click **Finish** button.

Installation for Windows 2000:

After Installing the **ESS Modem** card, you have to turn the power back on.

1. Once you switch on the power, after star-up, the **Add New Hardware Wizard** dialog box will automatic appear when the **ESS Modem** card is detected.



2. Click **Next** button.
3. Insert the **ESS Modem** installation disk into the appropriate drive, and select **Search for suitable driver for my device (Recommended)** radio button.



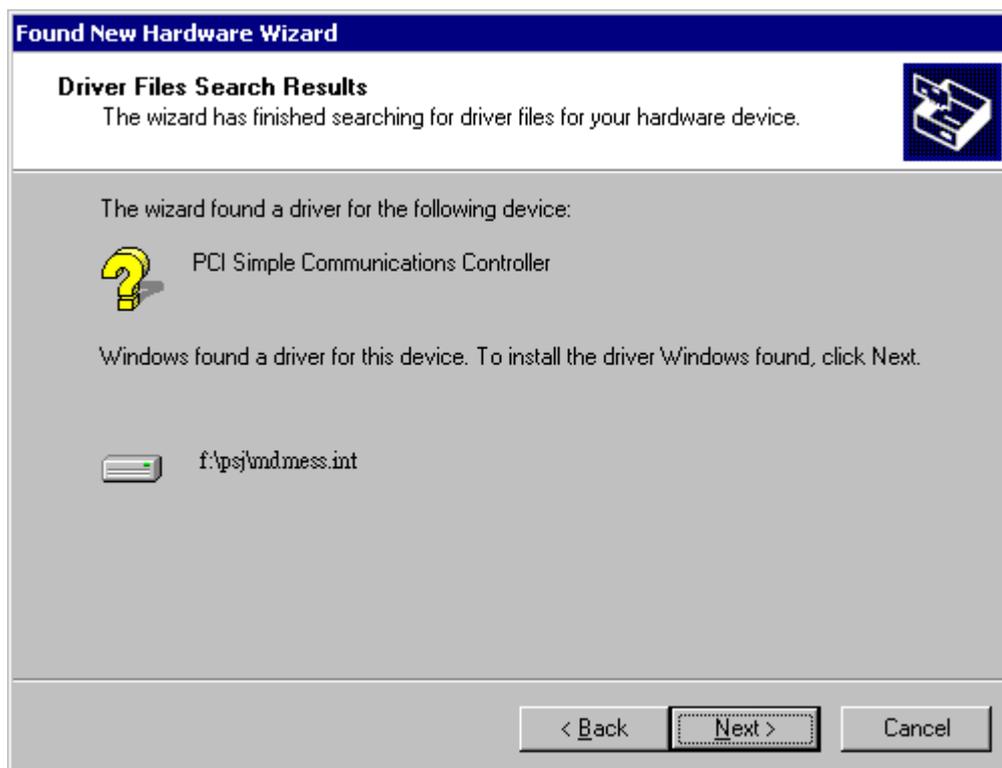
4. Click Next button.
5. The next dialog box will be carried out. Select the **Specify a location** check box.



6. Click **Next** button.
7. In the next following window, you can either enter the disk drive of the installation disk path or click the **Browse** button and point to the location of the driver installation files.



8. The following confirmation Window will appear:



9. Click **Next** button.
10. At the end of ESS Modem driver installation, a dialog box similar to the following will appear and display your newly installed **ESS SuperLink-M Data Fax Modem**.



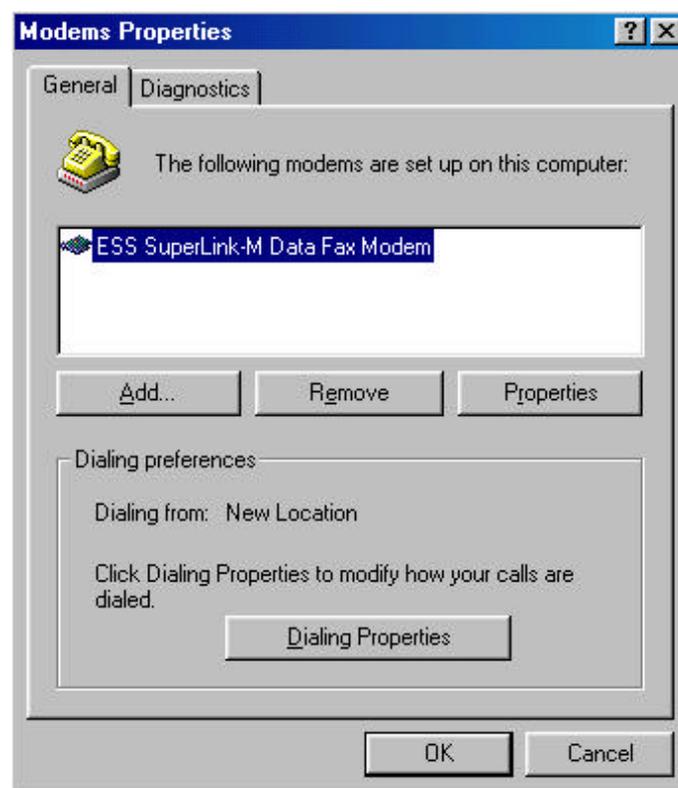
11. Click **Finish** button.

How To Verify Correct Installation

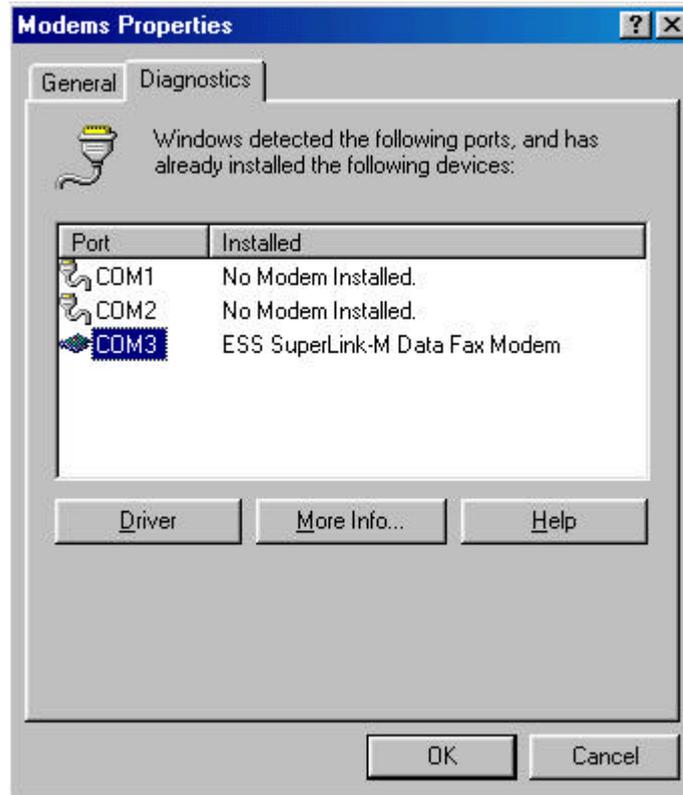
After installing the **ESS Modem**, you should check that whether your modem has been installed correctly or not.

Verify for Windows 98 / Me:

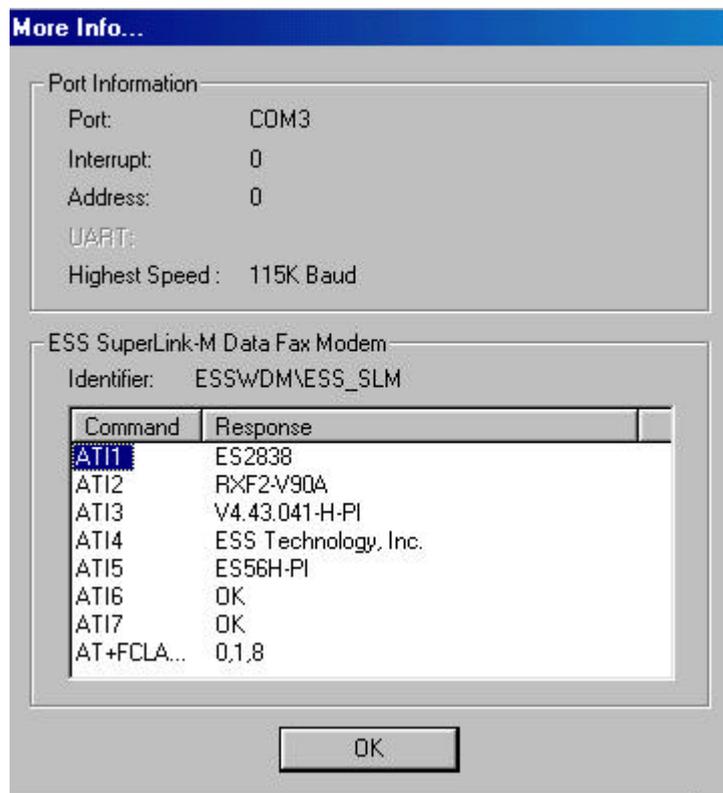
1. Go to **Start > Settings > Control Panel**.
2. Double click on the **Modems** icon.
3. The **Modem Properties** window will appear. Make sure **ESS Modem** appears in the list



4. Click on **Diagnostics** tab.



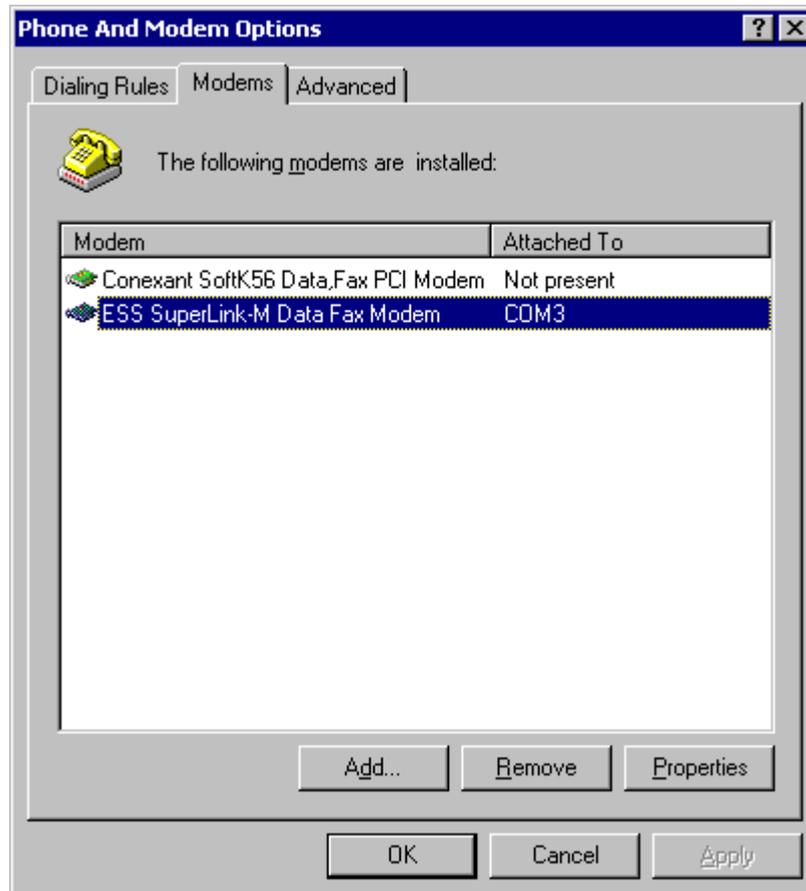
5. Select the port which **ESS Modem** is connected to, and click **More Info** button
6. If installation was successful, you should see a screen similar to this one:



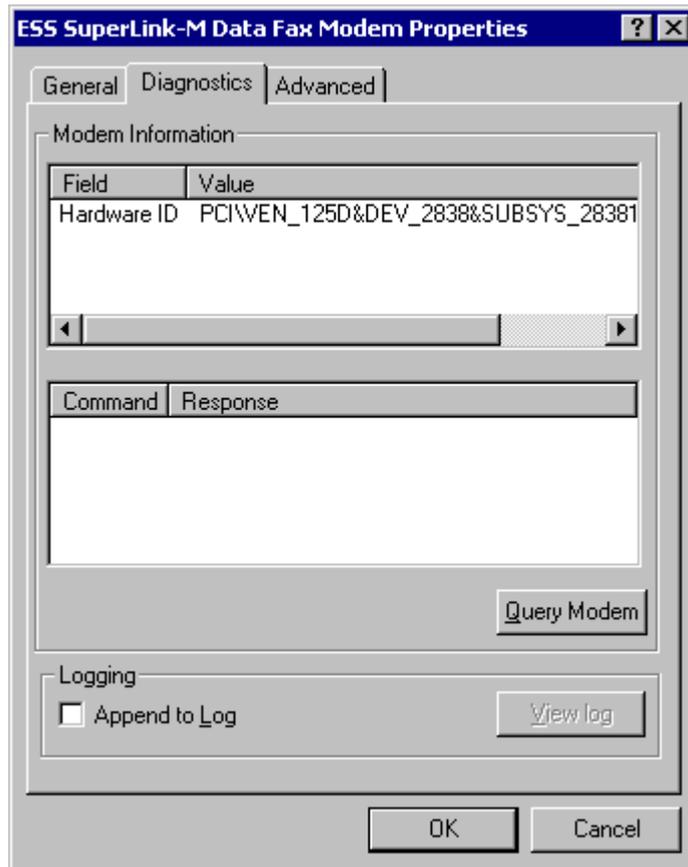
7. Click **Ok** button.

Verify for Windows 2000:

1. Go to **Start > Settings > Control Panel**.
2. Double click on the **Phone and Modem Options** icon.
3. The **Phone and Modem Options** window will appear. Make sure **ESS Modem** appears in the list



4. Click on **Properties** button.
5. In the next window, click on **Diagnostics** tab. If installation was successful, you should see a screen similar to this one:



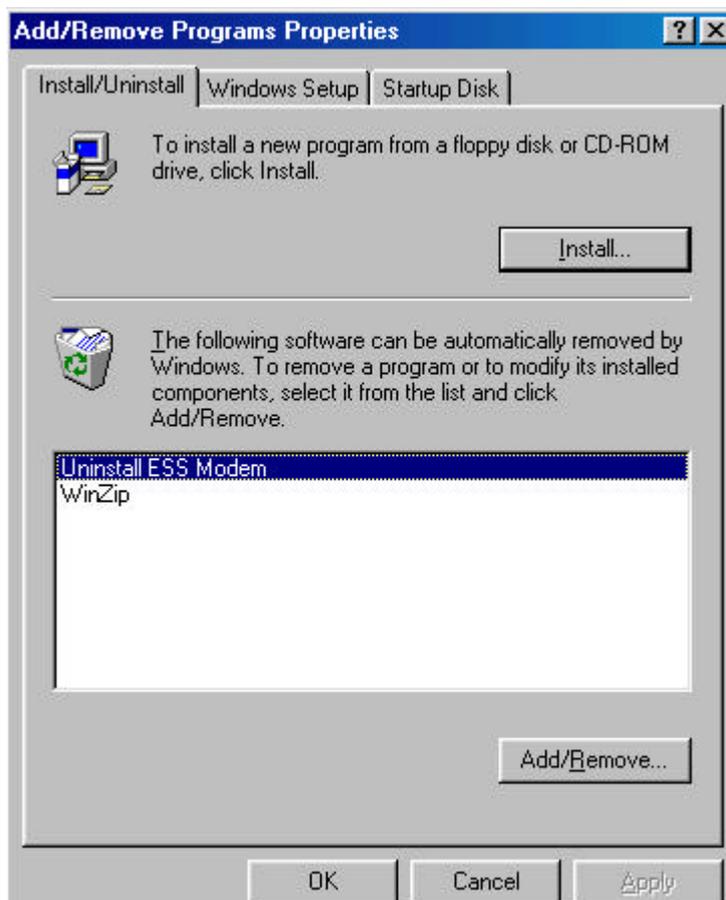
6. Click **OK** button.

Uninstalling The Ess2838 Drivers

If your system already has the **ESS Modem** drivers installed, you can install a new version. However, you must first uninstall the current **ESS Modem** drivers, the following procedure will indicate you how to uninstall the **ESS Modem** driver.

Uninstalling for Windows 98 / Me:

1. Open the **Control Panel** from the **Start / Settings** menu.
2. In the **Control Panel**, double-click on the **add/Remove Programs** icon. The **Add/Remove Programs Properties** dialog box opens.



3. Select the **ESS Modem** entry, and click the **Add/Remove** button. A Modem Uninstalling confirmation dialog box will appear:

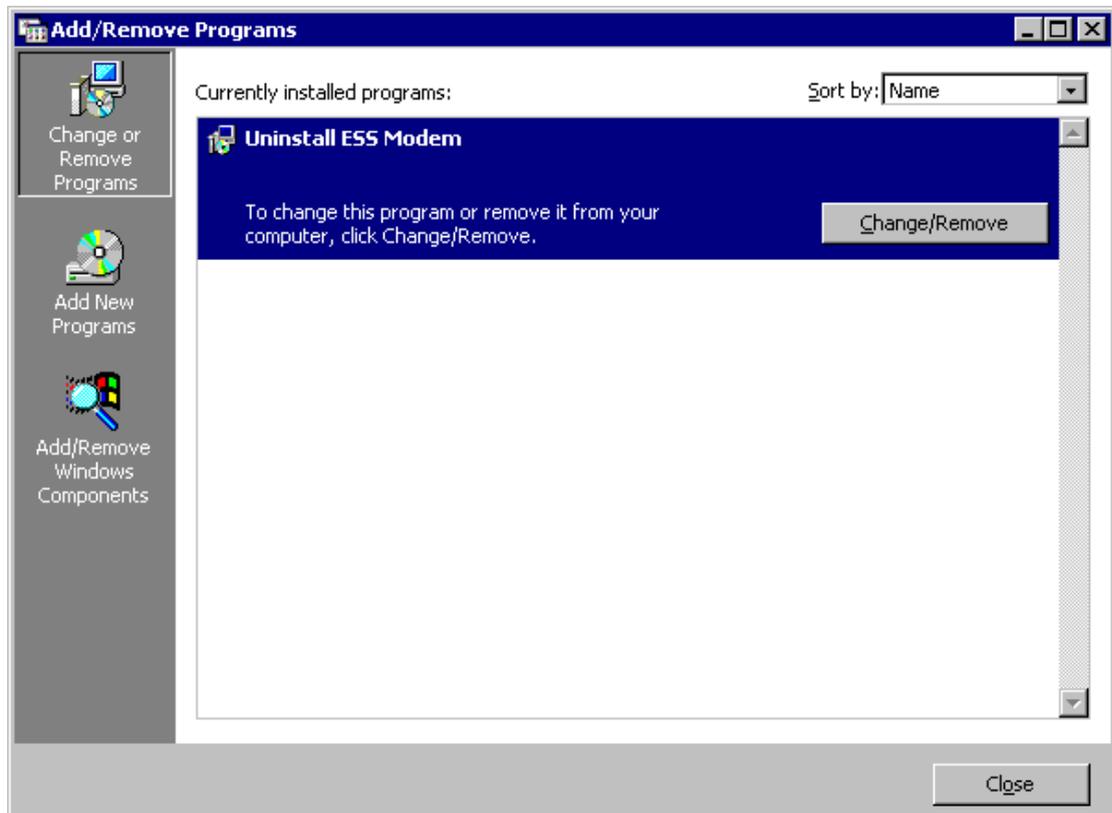


4. Click **Yes** button. **ESS Modem** drivers and devices will now be uninstalled.

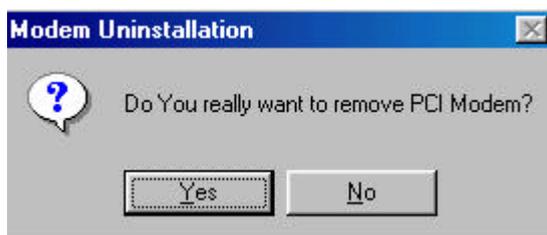
If you want to upgrade the drivers, restart the PC and install new drivers when prompted to. Otherwise, you can turn off your PC, remove the power cord and remove the **Ess Modem** card from the PC.

Uninstalling for Windows 2000:

1. Open the **Control Panel** from the **Start / Settings** menu.
2. In the **Control Panel**, double-click on the **add/Remove Programs** icon. The *Add/Remove Programs* dialog box opens. Select the **ESS Modem** entry.



3. Click **Change/Remove** button.
4. A Modem Uninstalling confirmation dialog box will appear:



5. Click **Yes** button. **ESS Modem** drivers and devices will now be uninstalled.

If you want to upgrade the drivers, restart the PC and install new drivers when prompted to. Otherwise, you can turn off your PC, remove the power cord and remove the **ESS Modem** card from the PC.