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## HP Pavilion PCs - Software Update for the Chameleon Audio/Modem Version 5.08



### In this document:

- # [To download the cham508.exe file](#)
- # [To install the cham508.exe file](#)

### Why you need it

- On some systems, when coming out of suspend mode, using the modem may lock up the system. A reboot is required to use the system and modem.
- This update also addresses issues with Version 4, of the Music Match software, which causes the computer to lockup when the software ejects the CD or when the button to activate the CD tray is pushed.
- Next, this patch adds a better v.90 fallback, which addresses connection issues to ISPs (Internet Service Providers).
- Finally it addresses connection issues with Bay Networks server and Prodigy.

### How you get it

Download off of HP.COM

### What you do with it

Follow the instructions below for download and installation.

This update will install the latest version of the Chameleon Audio/Modem card.

Affected HP Pavilion models:

6623	6633C	6640C	6641	6643
6646C	6647	6648C	6651	6653C
8650C	8651C	8655C	8656C	8657C
8660C	8661C	8662C	8665C	8668C
8670C	8671C	8674F	8676C	8691C
9680C	9682C	9686C	9688C	9690C
9692C	9694C	9695C		

## To download the cham508.exe file [Top of Page](#)

**NOTE:** The screen shots below were taken from Microsoft (R) Internet Explorer, and may appear differently in your browser (for example, Netscape). The downloading procedure will also vary slightly, depending on the browser you use.

To download the cham508.exe file, perform the following:

**NOTE:** Read through these instructions completely before downloading or installing the software update.

1. [Click here](#) to locate the software update page on the Hewlett-Packard Web site.
2. Enter your HP Pavilion model number (Example: Pavilion 6623) and then click GO.
3. Select Software and Drivers, and then look for the appropriate update file listed in the one of the different categories.
4. After you find the update click the file description.
5. If a Security Alert window appears, read the warning, and then click Yes.
6. The File Download window appears. Select "Save this program to disk," and then click OK.

**Step 6: Select "Save this program to disk," and click OK.**



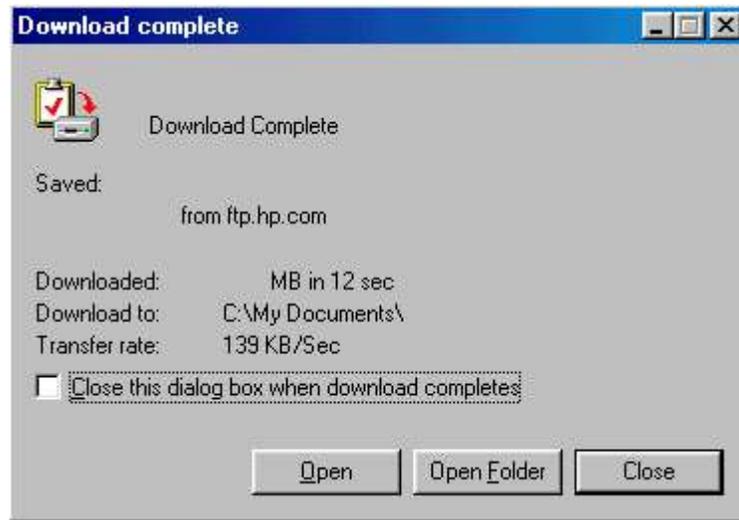
7. Select a folder you would like to save the driver update to. Take care to note which directory the cham508.exe file is downloading to, or write the path down (for example, C:/WINDOWS/TEMP).
8. The driver downloads to the directory you selected.

**Step 8: The driver downloads to the selected directory.**



9. When the "Download complete" message appears, click OK, and then click the "X" in the upper-right corner to close the driver screen.

**Step 9: Click OK.**



10. If a message appears asking if you would like to disconnect from the Internet, click Yes. You are now ready to install the driver.

## To install the cham508.exe file [Top of Page](#)

**CAUTION: Before installing the update, it is important to close all programs running in Windows 98.**

To install the cham508.exe file, perform the following:

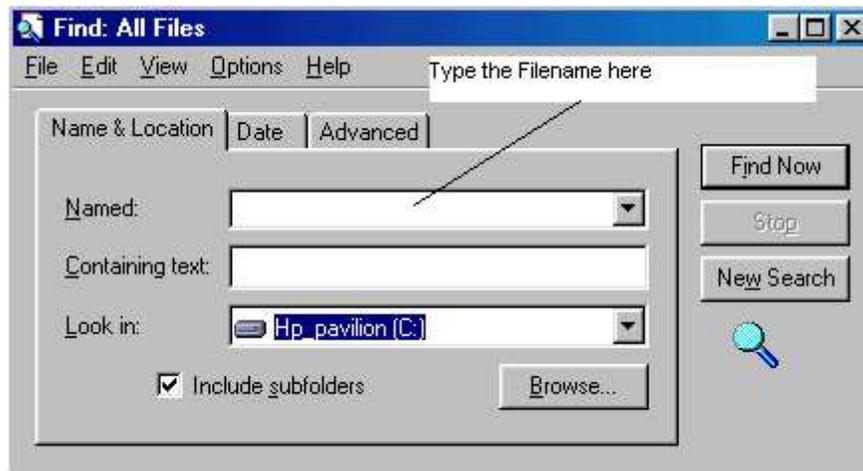
1. On the main screen, click the Start button in the lower-left corner, click Find, and then click Files or Folders.

**Step 1: Click Start, Find, and then Files or Folders.**



2. In the Named box, type cham508.exe. Click the down arrow next to the Look in box, and then select HP\_Pavilion (C:). Be sure that a check mark appears in the box by Include subfolders.

**Step 2: Type cham508.exe in the Named box.**



3. Click Find Now, and then double-click cham508.exe file.
4. Follow the instructions on the screen.

**NOTE:** The installation for the modem will list the drivers as "Riptide" drivers. This message is correct, even though the modem card is a Chameleon card.

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